



# Exchange Studies Spring 2023

Q&A session (3 Jan)

# Agenda

- Presentation round
- Section 1: International Office info
  - Arrival Day
  - Orientation
- Cohabit
- Section 2: Questions submitted today
- Other questions etc

# Section 1: Information from the International Office



# Arrival Day: Malmö Central Station





# Arrival Day: Student Centre

1. Sign in & leave bags
2. Short fika at the lunch room
3. Talk to an international coordinator
4. IT staff
5. Student Union representatives at the lunch room
6. Skånetrafiken info (Student Union)
7. Get bags and mini-bus to University Housing



# Arrival Day = Move-In day 1

- Arrival day on 12 January is Move-in day 1.

Note on Move-in day 2 **18 January you are to go directly to University Housing.**

There is no Arrival Day at the Student Center on 18 January.

- Arrival day hours: **9-17:00**

If you arrive in Malmö later than 17.00 on Arrival Day, or at a later date, you will need to make an appointment with Housing. The International Office does not have access to your keys!

**The Housing team will send out more information next week.**

# Orientation spring 2023

Orientation on the web:

- [Arrival Guide](#)
- [Moving to Malmö](#)
- [Orientation schedule](#)

# Orientation spring 2023

- It is recommended to attend Orientation. Orientation sessions are NOT mandatory.
- Those of you that cannot attend the Welcome Meeting on 13 January: please attend the session on Monday 23 January. We will go through the practical info discussed in the Welcome Meeting.
- Student Union and Associations organise social activities. We recommend that you talk to Student Union members during and after Orientation.



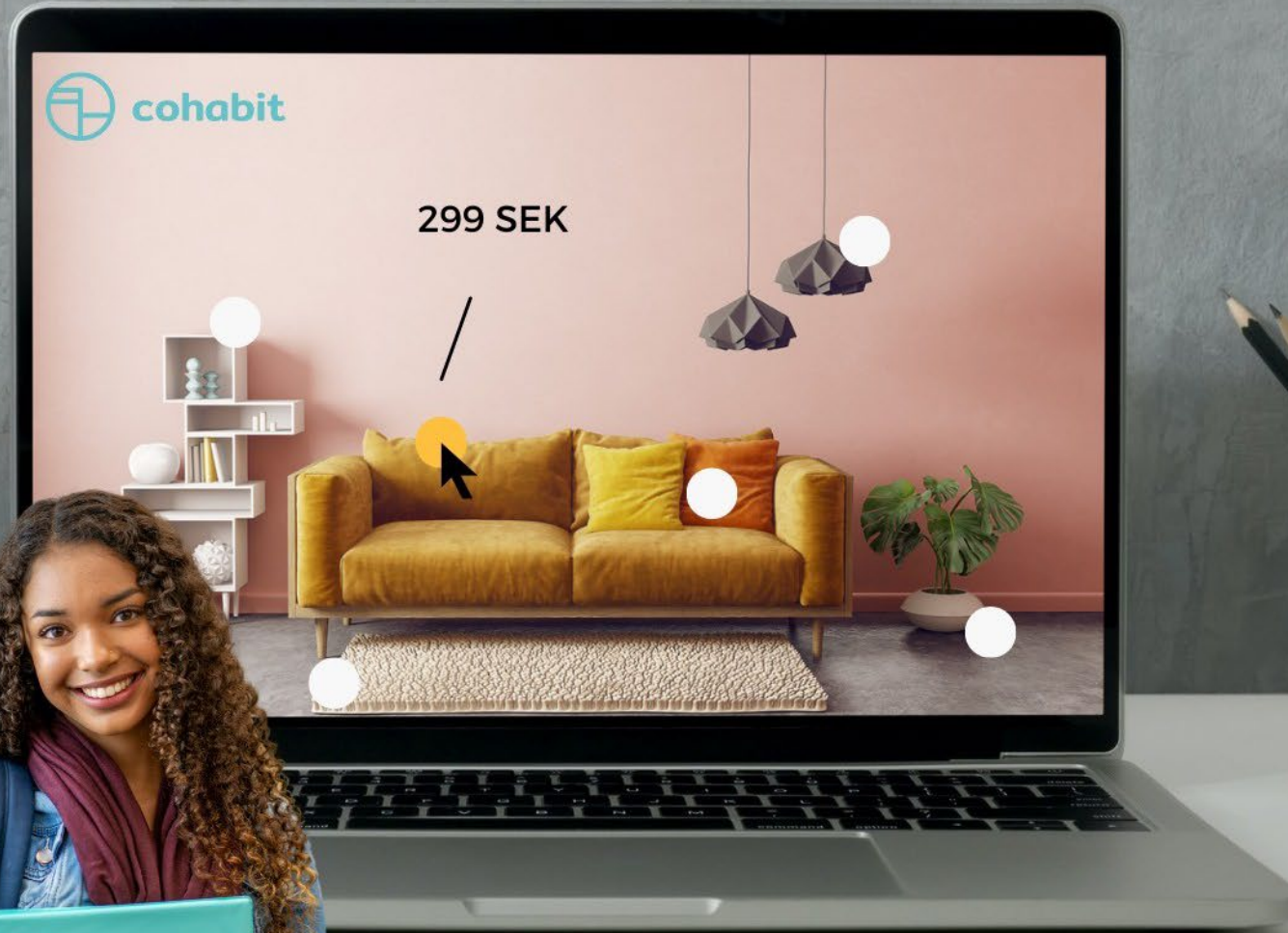
# Canvas Orientation spring 2023

- [Find Canvas page on the web](#)
- Use the discussions section to connect to each other  
This section is NOT monitored by the International Office.
- Ioanna will be posting info that might be interesting to you. You need to enroll in the Canvas page in order to see the announcements.

**Choose and rent easily.  
Finance monthly.**



299 SEK



## The Cohabit Experience



**Delivery at your  
convenience.**



**Budget-friendly  
rental rates.**



**Cleaned and  
quality checked.**



**Pre-loved  
furniture.**



Choose and rent easily.  
Finance monthly.



### The Cohabit Experience



Delivery at your convenience.



Budget-friendly rental rates.



Cleaned and quality checked.



Pre-loved furniture.



For pre-loved furniture for rent you can check out [www.cohabit.se](http://www.cohabit.se)  
You can also send us an email at [hello@cohabit.se](mailto:hello@cohabit.se)



# **Section 2: Questions**

# Question 1:

- *From where we can buy a sim card and what documents they might need?*
- *Will we be provided Swedish SIM cards on arrival or is this something we have to organise ourselves? If so what is the best way?*

The International Office will not be giving out any SIM cards. You can buy a SIM card at different shops here in Sweden (for example Pressbyrå). You will need your passport or other form of ID. EU students do not need to buy a new SIM card as they can use their own SIM card inside EU.

## Question 2:

*In the inventory list send for the students who are moving to Rönngården, it is specified that we should bring an ethernet cable and a router to get Wi-Fi.*

*I'm not sure, what kind of router should we bring ?*

*How are we going to install it ?*

*Thank you for your answer.*

A simple router will do. It is usually easy to install it. If you don't have one at home, you can easily find a router in Sweden. There are a lot of cheap options. Sometimes previous tenants leave their routers behind, so you might be able to get one for free. Contact your resident assistant when you are in Malmö or talk to other students for tips (e.g., Student Union members or student volunteers).



# Question 3:

*Is it okay if we only have a digital version of our European Health Insurance Card ? My health insurance says that it is adequate but to be sure, I would like to have also your opinion,.*

Please consult the health insurance provider in your home country as they are the authority responsible for these issues.

# Question 4:

*Where do most Malmö students end up purchasing/renting their bikes?*

*I know past emails have mentioned buying bikes secondhand/at an auction as well Malmö by bike, but was just curious what the majority of students end up doing.*

1. Canvas page:  
[https://mau.instructure.com/courses/13352/pages/cycling?module\\_item\\_id=439724](https://mau.instructure.com/courses/13352/pages/cycling?module_item_id=439724)
2. Student Union: [malmobybike.se](http://malmobybike.se).
3. Suggestion: talk to other students when in Malmö & get tips
4. Do not buy a bike without a receipt. We recommend that you attend the Safety & Security session to know more about rules reg. bikes.

# Question 5:

*Are we able to start a Whatsapp group chat for Spring 2023 exchange students today? This may be helpful for getting to know each other and dealing with arrival logistics before orientation.?*

<https://chat.whatsapp.com/FzOKoG5UQgKI7QV0Y6tSHx>



# Question 6:

*My Computer ID doesn't work to connect to Canvas. Who should I write to solve the problem ? Thank you !*

1. Contact Helpdesk: <https://student.mau.se/en/student-services/it-support/helpdesk/>
  - Email
  - Chat
2. Arrival Day: IT support at the Student Centre can help you
3. After Arrival Day: Helpdesk at the library. Check opening hours here: <https://student.mau.se/en/student-services/it-support/helpdesk/>

# Question 7:

*Is there a possibility to buy a pre-paid creditcard in Sweden? I've looked it up but can't really find anything about it. In Belgium it is very common to buy one for travellers.*

Unfortunately, no.

We strongly recommend talking to your bank in your home country to make sure that your bank card will work in Sweden.

It is vital that you take care of this matters before you come to Malmö. For example, talk to your bank at your home country and bring a credit card (note that previous students have had problems with using their debit cards.). You can also look into other options, such as Revolut.

More info on financial matters:

- Financial matters on Mau web: <https://mau.se/en/after-admission/moving-to-malmo/#accordion-38280>
- CANVAS Living costs and finances: [https://mau.instructure.com/courses/13352/pages/living-costs-and-finances?module\\_item\\_id=428124](https://mau.instructure.com/courses/13352/pages/living-costs-and-finances?module_item_id=428124)

# Question 8:

*Can we also register for the Swedish course through Ladok?*

If you have signed up for the Swedish course earlier in the term (either via your exchange application to Malmö University or via contact with Ioanna), you should be able to register for the Swedish course via Ladok next week (after 9<sup>th</sup> January). Please contact [internationaloffice@mau.se](mailto:internationaloffice@mau.se) if you have any issues with this.



# Question 9:

*How do most people get from Rönneby to campus and how long does it take?*

You can either walk, bike or take the bus.

Walking: from 25-45 minutes depending on how fast you walk

Bike: 10-15 min.

Bus: 25 min.

Tips from the housing team:

Usually, umbrellas are not useful when it is raining in Sweden.

Recommended to have a raincoat.

Bring one winter jacket as it can get really cold in Malmö in January.



**Any other  
Q & A ?**



**MALMÖ  
UNIVERSITY**



# See you soon!

**Contact us:**

[internationaloffice@mau.se](mailto:internationaloffice@mau.se)

[housing@mau.se](mailto:housing@mau.se)

[hello@cohabit.se](mailto:hello@cohabit.se)